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Total No. of Questions : 5]

SEAT No. :

PF-12277

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M.B.A.

OB-502-MJ - GC-02 : ORGANIZATIONAL BEHAVIOUR

(2025 Credit Pattern) (Semester - I)

Time : 2½ Hours] *[Max. Marks : 60*

Instructions to the candidates:

1) *All questions are compulsory.*
2) *Figures to right indicates full marks.*

Q1) Solve any Six : **[6 × 2 = 12]**

a) State any two objectives of Organizational Behaviour.

b) Define the Autocratic Model of OB.

c) State any two factors influencing perception.

d) What is the halo effect?

e) Differentiate between managers and leaders.

f) State the importance of Yoga in stress management.

g) What is organizational change?

h) Name 3 steps in Kurt Lewin's model.

i) What is work life balance?

Q2) Solve any two : **[2 × 6 = 12]**

a) Explain the Big Five Personality Model and its impact on employee behavior and organizational performance.

b) Explain the meaning, concept and importance of perception in organizations.

c) Discuss team effectiveness and team building in organizations,

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Q3) Solve any One : **[1 × 12 = 12]**

a) Describe the Johari Window Model in detail. Explain its four quadrants and their significance in improving interpersonal relationships at the workplace.

b) Analyze the causes of low motivational levels among employees using Maslow' s and Herzberg's theories. Suggest suitable managerial actions.

Q4) Solve any One : **[1 × 12 = 12]**

a) Describe the factors affecting perception and explain how perception influences employee behaviour and decision-making in organizations.

b) Two employees working in the same department perform similar tasks and have equal qualifications. However, one employee receives higher incentives and recognition than the other. As a result, the second employee feels de otivated and reduces work effort. Using Equity Theory of Work Motivation, explain how perceived inequality affects employee behaviour and organizational performance. Suggest measures that management can adopt to maintain fairness and employee motivation.

Q5) Solve any One : **[1 × 12 = 12]**

a) Employees in a call canter are experiencing stress due to long working hours, continuous customer complaints, night shifts and heavy workload. Many employees are showing signs of frustration, absenteeism and reduced productivity. Identify the major work stressors in the above case. and suggest suitable measures for prevention and management of stress.

b) How can leadership theories such as Path Goal Theory and Situational Leadership Model be applied in different workplace situations?

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