

Total No. of Questions : 5]

SEAT No. :

**PB2049**

**[6201]-102**

[Total No. of Pages : 2

**First Year M.B.A.**

**102-GC-02 : ORGANIZATIONAL BEHAVIOUR**

**(Revised 2019 Pattern) (Semester - I)**

*Time : 2½ Hours]*

*[Max. Marks : 50*

*Instructions to the candidates:*

- 1) *All questions are compulsory.*
- 2) *Figures to the right indicates full marks.*
- 3) *All questions carry equal marks.*

**Q1) Attempt any five**

**[5×2=10]**

- a) Define Organization.
- b) What are the three components of Attitude.
- c) What is the motivations process.
- d) Enumerate two differences between group & team.
- e) What is constructive conflict?
- f) Name any two Artifacts of culture?
- g) What is work life balance.
- h) Name any two forces for organisational change.

**Q2) Attempt Any Two.**

**[2×5=10]**

- a) Distinguish between Autocratic Model & Democratic Model.
- b) What is a complimentary transaction? Should it be used always? Why?
- c) Explain porter lawler model of motivation.

**Q3) a) Discuss the importance of personality in performance. Explain the Myers-Briaas Type indicator & the Bia Five personality model, along with explanation of positive & negative personality traits. [10]**

**OR**

- b) What are the three key stages of kurt Lewin's Three-step Model of organisational change. Discuss the forces for change & resistance to change anticipated in switching from manual attendance to digital attendance in Retail outlet. [10]

**P.T.O.**

**Q4) a)** Discuss the Blake & Moutons managerial grid of leadership. In what situation will (1, 9) style of leadership be effective. [10]

OR

b) What do you mean by stress? As a HR manager in the IT sector, design five strategies for managing stress in IT sector. [10]

**Q5) a)** Define perception. What are the key factors that influence perception. How will social perception affects the selection process of medical representative in a pharmaceutical company. [10]

OR

b) Distinguish between formal & informal groups. Why do you think it is more difficult to manage informal groups than formal groups for manager. [10]

