

Total No. of Questions : 5]

SEAT No. :

PB843

[6204]-42

[Total No. of Pages : 2

Second Year M.C.A.(Management)

**BM-41: PRINCIPLES AND PRACTICES OF MANAGEMENT
AND ORGANIZATIONAL BEHAVIOR**

(Revised 2020 Pattern) (Semester - IV) (422)



Time : 2½ Hours]

[Max. Marks : 50

Instructions to the candidates;

- 1) All questions are compulsory.
- 2) Draw neat diagrams wherever necessary.
- 3) All Questions carries equal marks.

Q1) a) Illustrate the various Managerial skills. [5]

b) Describe Administrative Management by Fayol in detail with example. [5]

OR

a) Describe the need and process of management. [5]

b) Summarize the Contingency approach of management with suitable example. [5]

Q2) Being a successful person, apply the Maslow's need Hierarchy in your life in detail. [10]

OR

Analyze Herzberg's theory for the following case study. [10]

MegaTech is in software solutions. This company has been experiencing a high turnover rate among its software developers. Management is concerned about this issue and wants to understand the factors influencing Employee motivation and dissatisfaction.

Q3) The ABC multinational company is facing increased levels of stress among its employees. The management has observed a rise in absenteeism, reduced productivity and employee dissatisfaction. To address this issue, how HR department can implement the various stress management techniques to improve employee well-being and overall organizational performance. [10]

OR

Analyze the five stages of conflict. Being a team member you are having conflicts among the team how you as an individual can resolve the conflicts? [10]

P.T.O.

Q4) HiTech Solutions firm software development recently undergone significant growth, expanding its workforce team building and the need to understand different types of teams to ensure optimal performance and collaboration across the client base. With this growth, the leadership at HiTech Solutions realizes the importance of effective team in organization. [10]

OR

MindMap is a rapidly growing technology company facing challenges in employee morale and productivity. The CEO, Ms. Vandana, seeks to improve team dynamics and communication by implementing strategies informed by Ego State theory. Analyze ego state and Ego state Theory for the given case study. [10]

- Q5) a)** Categorize Individual and Group Decision making and conclude the benefits of both. [5]
- b) Write a detailed note on organizational Structure. [5]

OR

- a) Illustrate the different types of decisions with suitable example. [5]
- b) Discuss the various types of organizational Culture. [5]

