[6033]-602

T.Y. B.B.A.

602 : MANAGEMENT INFORMATION SYSTEM

(2019 Pattern) (CBCS) (Semester - VI)

Time : 2½ Hours]   *[Max. Marks : 70*

Instructions to the candidates:

1) *All questions are compulsory.*

2) *Draw a Diagram whenever necessary.*

3) *Figures to the right indicate full marks.*

Q1) A) **Multiple Choice Questions (Any 5) :**   **[5]**

a)   MIS is a planned system of _____ and disseminating data in the form of information needed to carry out the functions of management.

   i)   Collecting   ii)   Processing

   iii) Storing   iv)   All of above

b)   The raw facts and figures are _____

   i)   Information   ii)   Output

   iii) Data   iv)   Processing

c)   The primary toll used in structured design is a _____

   i)   Structure chart   ii)   Module

   iii) Program flowchart   iv)   Data flowchart

d)   ERP term is derived from the _____

   i)   Expert Systems

   ii)   Learning Systems

   iii) Material resource planning (MRP)

   iv)   None of the above

e) The _____ of MIS comes from the internal and external source.

   i) Data   ii) System

   iii) Information   iv) Subsystem

f) _____ information is required by top managers.

   i) Strategic   ii) Tactical

   iii) Operational   iv) None of these

B) **Match the pairs :**   [5]

	Column- I		Column- II
a)	Reasons for organizational change	i)	Short term decision
b)	Technical information	ii)	Technical Push
c)	Structured system Analysis & Design Tool	iii)	Operational Information
d)	E-Business Framework	iv)	DFD, ERD, D
e)	Type of information	v)	ERP, SCM, CRM, E-Procurement

C) **Answer in one sentence (Any 5) :**   [5]

a) What is the basic concept of MIS?

b) What is decision making?

c) What are the properties of a system?

d) What is E-Business?

e) What is the SDLC?

f) Which are the Herbert Simon Mode Phases?

D) **Fill in the Blanks (Any 5) :** **[5]**

a) _____ provides new ways to design organisations and new organisational structures.
(IT, ES, E-Commerce)

b) Goals are also known as objectives, purposes, aims and _____.
(Outcomes, Design, Analysis).

c) _____ is the major goal of a system analysis and design.
(Instructions, Communication, Improve organizational systems).

d) The _____ is to redesign and rethink the whole concept of an organisation. (E-communication, BPR, ES)

e) _____ is another type of IS used for decision making.
(CRM, MIS, GDSS).

f) System is combination of different factors which perform different_____. (Activity, Functions, Sub process).

Q2) **Write Long Answer (Any 3) :** **[3 × 10 = 30]**

a) Define the term IS. Explain the Components of IS.

b) Explain in detail the relevance of Information to design making.

c) What is mean by system? State the properties of system.

d) What is mean by BPR? Explain the various steps of business process reengineering.

e) Discuss the various features of knowledge management system.

f) Explain classical model with suitable example.

Q3) **Write Short Notes (Any 4) :** **[4 × 5 = 20]**

a) MIS & Organisational Change.

b) Relevance of Information to decision making.

c) Attributes of Information.

d) System Analysis of existing system.

e) E-Communication.

f) DSS & GDSS.

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