Total No. of Questions : 3]

P-1891

SEAT No. :

[Total No. of Pages : 3

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T.Y. B.B.A.

601 : ESSENTIALS OF E-COMMERCE (2019 Pattern) (CBCS) (Semester - VI)

Time : 2¹/₂ Hours]

[Max. Marks : 70

[5]

Instructions to the candidates :

- 1) All questions are compulsory.
- 2) Figures to the right indicate full marks.

Q1) A) Multiple Choice questions :

a)

- i) _____ is the practice of Protecting critical systems and sensitive information from digital attacks.
 - Cyber security (b) Cyber warfare
 - c) Cyber attack d) Mobile Hacking
- ii) ______ transaction is a direct bank to bank transfer whereas digital wallets act like intermediaries between bank Accounts
 - a) UPI b) PPC
 - c) Mobile wallet d) RTGS
- iii) Which of the following is not a feature of RTGS?
 - a) Real Time b) Gross Basis
 - c) Netting d) Order by Order settlement

_____ marketing is also known as one to one marketing or individual marketing.

- a) Personalized Marketing b) Neuro Marketing
- c) Internet Marketing d) Conversational Marketing
- v) _____ is the full form of AR?
 - a) Artificial Reality b) Augmented Reality
 - c) Artificial Reagent d) Augmented Reagent

B) Match the pairs :

Column 1

i) Cryptocurrency

- ii) Google lens
- iii) Cyber terrorism
- iv) Phishing
- v) Chatbots

Column 2

- a) image recognition Technology
- b) Ethereum
- c) crimes against the Government
- d) 24*7 Assistance
- e) whaling

C) Answer in one sentence :

- i) What is the meaning of conversational Marketing?
- ii) E procurement
- iii) What is the full form of NEFT and RTGS?
- iv) What do you mean by Digital signature?
- v) What is Automotive hacking?

D) Fill in the blanks :

- i) The ______ is the theft of software through illegal copying and selling of copyrighted data or software codes in open market without permission of owners company
- ii) _____ currency can be exchanged online for goods and services.
- iii) _____ is a injury to the reputation of person.
- iv) ______ is related with unwanted mails in bulk with no purpose and it obstruct the system.
- v) _____ is concerned with proper handling, processing ,storage and use of physical information.

Q2) Solve any 3 long answers (out of 5) :

- a) Explain the term E commerce and the various challenges and opportunities for E Commerce in India.
- b) Describe the role of Modern Digital Payment systems and challenges faced in the Indian Retail sector.
- c) Describe Artificial Intelligence and Augmented Reality.
- d) What is Digital signature? Explain its Advantages and disadvantages.

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e) What is phishing? Explain the ways to protect against phishing attacks.

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 $[3 \times 10 = 30]$

Q3) Short answer questions (4 out of 6) :

- a) Electronic Money
- b) FIAT Currency
- c) Defamation
- d) QR Code scanners
- e) Information Technology ACT 2000
- f) Neuro Marketing

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