

Total No. of Questions : 4]

SEAT No. :

PC1132

[6316]-307

[Total No. of Pages : 2

T.Y. B.B.A.

505-C : CROSS-CULTURAL HR & INDUSTRIAL RELATIONS

(2019 Pattern) (Semester - V)

Time : 2½ Hours]

[Max. Marks : 50

Instructions to the candidates:

- 1) *All questions are compulsory.*
- 2) *Figures to the right indicate full marks.*

Q1) A) Multiple Choice Questions.

[5]

- a) Culture is transmitted from _____.
 - i) Person-to-person
 - ii) Child to child
 - iii) One generation to the next
 - iv) Company to company
- b) Who thinks that management is a kind of human activity that consists of five elements: planning, organizing, direction, coordination & control?
 - i) Henry Fayol
 - ii) Thomas Hap
 - iii) J. W. Tylor
 - iv) All of the above
- c) Identify the major actor of industrial relations from the following.
 - i) Employers
 - ii) Unions
 - iii) Government
 - iv) All of the above
- d) Industrial relations are the relationships between _____.
 - i) Employees & Organization
 - ii) Employees & Stakeholders
 - iii) Employees & Employers
 - iv) Employee & Investors
- e) As per Section 9, for how many weeks a woman is entitled for leave in case of a miscarriage?
 - i) 3 Weeks
 - ii) 9 Weeks
 - iii) 1 Week
 - iv) 6 Weeks

P.T.O.

B) Match the pairs. [5]

- | | |
|---------------------------|---|
| a) Psychological Approach | i) Recruitment Training |
| b) Sociological Approach | ii) Individual Behaviour & Motivation |
| c) Socio-Ethical Approach | iii) Societal Structure & its impact |
| d) Gandhian Approach | iv) Ethical Implication of Social Behaviour |
| e) HR Approach | v) Non-Violent Resistance |

Q2) Attempt any one out of two. [10]

- a) How Business Etiquette is important in various organizations?
- b) How does Motivation play an important role in Culture?

Q3) Attempt any one out of two. [10]

- a) How Ethical Codes and Industrial Relations are interlinked with each other? Explain.
- b) Describe the provisions under Leave with Wages.

Q4) Write short notes. Any four out of six. [20]

- a) Cross-Cultural Management
- b) Skills for a Global Manager
- c) Objectives of Industrial Relations
- d) Lockout
- e) Applications of the Maternity Act
- f) Gandhian Approach

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