

Total No. of Questions : 3]

SEAT No. :

**P5981**

[Total No. of Pages : 2

[6143]-507

**T.Y. B.B.A.**

**505 C : CROSS - CULTURAL HR & INDUSTRIAL RELATIONS**

**(2019 Pattern) (Semester - V)**

*Time : 2½ Hours]*

*[Max. Marks : 50*

*Instructions to the candidates:*

- 1) *All questions are compulsory.*
- 2) *Figures to the right side indicate full marks.*

**Q1) A) Fill in the blank with the most appropriate alternative (Any Five): [5]**

- a) \_\_\_\_\_ can be considered as a driving force of action toward a desired goal.
  - i) Fixed
  - ii) Stable
  - iii) Motivation
  - iv) Stagnant
- b) \_\_\_\_\_ of the following is not a type of extrinsic reward.
  - i) Profit Sharing
  - ii) Gain Sharing
  - iii) Employment Security
  - iv) Quality based promotion
- c) \_\_\_\_\_ approach views organisation as a family of pleasant and united system.
  - i) Unitary
  - ii) Pluralism
  - iii) Human Relation
  - iv) None of above
- d) \_\_\_\_\_ is the weapon in the hands of management.
  - i) Strikes
  - ii) Lockout
  - iii) Retrenchment
  - iv) Resolution
- e) \_\_\_\_\_ is a synthesis of management styles, values and communications style.
  - i) Corporate culture
  - ii) Board of Conciliation
  - iii) Labour Court
  - iv) All of above
- f) As per Section 9, a woman is entitled for \_\_\_\_\_ weeks leave in case of miscarriage.
  - i) 6
  - ii) 9
  - iii) 1
  - iv) 12

**P.T.O.**

B) Match the pairs. [5]

Set A

- a) Labour Leader of Modern India
- b) Foster improved culture in the organization
- c) Cleanliness
- d) First - Aid Appliances
- e) Industrial Relations

Set B

- i) Dale Yoder
- ii) Welfare Provision Under Factory Act, 1948
- iii) Gandhiji
- iv) Ethical Code
- v) Health Provision Under Factory Act, 1948

Q2) Answer the following (Any 3): [30]

- a) What is cross cultural leadership? Explain theories of cross - cultural leadership.
- b) Describe conflict across culture. Discuss its types.
- c) Discuss the approaches to IR. (Industrial Relation)
- d) Discuss the Authorities under Industrial Dispute Act, 1947.

Q3) Write short notes (any 2): [10]

- a) Aspects of Culture
- b) Multi - Cultural Teams
- c) Measures for improving Industrial Relations.
- d) Skills of Global Manager

