

Total No. of Questions : 4]

SEAT No. :

PC1104

[Total No. of Pages : 2

[6316]-107

S.Y.B.B.A.

C - 305 : ORGANIZATIONAL BEHAVIOUR

(2019 CBCS Pattern) (Semester - III)

Time : 2½ Hours]

[Max. Marks : 50

Instructions to the candidates:

- 1) All questions are compulsory.
- 2) Figures to the right indicate full marks.

Q1) A) Choose the correct option: [5]

- a) The definition, “Organizational behavior is the understanding, prediction and controlling human behavior at \_\_\_\_\_”, is given by Fred Luthans.
  - i) work
  - ii) group
  - iii) home
  - iv) college
- b) Regarding foundation of OB, which of the following concept do not come under the nature of organization?
  - i) Ethics
  - ii) Social System
  - iii) Mutual Interest
  - iv) Grievance Handling.
- c) The specific manner in which an individual feels, acts, believes, or perceives can be defined as a \_\_\_\_\_.
  - i) Trait
  - ii) Feature
  - iii) Nature
  - iv) Habit
- d) \_\_\_\_\_ is the ability to influence a group toward the achievement of goals.
  - i) Leadership
  - ii) Management
  - iii) Coercion
  - iv) Dictatorship
- e) The word dynamics has been originated from Greek word ‘Dynamis’ which means \_\_\_\_\_.
  - i) Attitude
  - ii) Weakness
  - iii) Power
  - iv) Outlook

P.T.O.

B) Match the pair [5]

Group A	Group B
a) Autocratic Model	i) Satisfaction & Security
b) Supportive Model	ii) Abraham H Maslow
c) Custodial Model	iii) Authority to order
d) Collegial Model	iv) Better Leadership
e) Need Hierarchy Theory	v) Common Goal

**Q2)** Answer the following Questions (Attempt any 1 out of 2) [10]

- What is the Nature of Organization Behavior? Explain the limitation of OB.
- Describe the various conflict resolution strategies.

**Q3)** Answer the following Questions (Attempt any 1 out of 2) [10]

- What is Herzberg's Two-Factor theory.
- Explain the theory of group formation

**Q4)** Short notes (Attempt any 4 out of 6) [20]

- Globalization of business
- Explain two types of values
- What is Conflict
- Attitude formation
- Weak Culture
- Resistance to change

