

Total No. of Questions : 3]

SEAT No. :

P1856

[Total No. of Pages : 2

[6033]-307

S.Y.B.B.A

**305 C HRM : ORGANISATIONAL BEHAVIOUR (OB)
(2019 Pattern) (CBCS) (Semester -III)**

Time : 2½ Hours]

[Max. Marks : 50

Instructions to the candidates:

- 1) *All questions are compulsory.*
- 2) *Figures to the right indicate full marks.*

Q1) Compulsory question : (Objective Type Questions) [10]

A) Multiple Choice Questions [5]

- a) Custodian model is based on the concept of _____.
 - i) Economic security for employees
 - ii) Leadership
 - iii) Support
 - iv) Authority
- b) Abraham Maslow's theory is based on human _____.
 - i) Needs
 - ii) Opportunities
 - iii) Feelings
 - iv) Criticism
- c) What is 'S' in S - O - B - C model of human behaviour?
 - i) Stimulus
 - ii) Situation
 - iii) Social
 - iv) Structure
- d) Which one is not a disciplines of Organisational behaviour _____.
 - i) Psychology
 - ii) Sociology
 - iii) Anthropology
 - iv) Geology
- e) Which of the three stages make up Lewin's change model?
 - i) Unfreezing, implementing, refreezing
 - ii) Unifreezing, changing, refreezing
 - iii) Defrosting, implementing, cementing
 - iv) Defrosting, changing, refreezing

P.T.O.

B) Match the Pairs. [5]

Group A

(management style)

a) Country Club

b) Impoverished

c) Task

d) Middle - of - the - Road

e) Team Management Style

Group B

(Description)

i) Leaders have a high concern for both people and production

ii) Leaders have a low concern for both people and production

iii) Leaders have a high concern for production but a low concern for people

iv) Leaders have a high concern for people but a low concern for production

v) Leaders strike a balance between concern for people and production

Q2) Long answer questions (Any two)

[2×10=20]

- Define Personality and explain the determinants of personality.
- Explain Maslow's Need Hierarchy Theory.
- Why are groups formed? Explain the stages of Group development.
- Define Change. Explain the different forces for change in an organization.

Q3) Write short notes on (any four):

[4×5=20]

- McGregor's Theory X & Theory Y.
- Key Elements of OB.
- Modern View of Conflict.
- Frustration Model of Conflict.
- Type A and B Type personality.
- Causes for individual resistance to change.

