Total No. of Questions: 7] SEAT No. : PA-1961 [Total No. of Pages: 3

[5954]-201

F.Y. B.B.A. (**C.A.**)

CA-201: ORGANISATION BEHAVIOR &								
		HUMAN RESOURCE	MAI	NAGEMENT				
		(2019 Pattern) (S	eme	ster-II)				
Time : 21/	2 Hour	s]		[Max. Marks : 70				
Instructi	ons to i	the candidates:						
1)	100	Q.2 are compulsory.		cO'				
2) 3)		any 3 questions from Q.3 to Q.7. es to the right indicate full marks.						
ŕ		e correct option:		[16]				
~ .		•	ouro					
a)	a) The basis of is economic resources with a managerial orion of money.							
	i)	Autocratic model	ii)	Custodial model				
	iii)	Collegial model	iv)	Supportive model				
b)		damental concepts of OB revo		* *				
,	i)	Nature of human beings	ii)	Working of human beings				
	iii)	Both (i) & (ii)	iv)	None of above				
c)								
ŕ	i)			Increase workplace harmony				
	iii)	Increase tolerance	iv)					
d)	refers to any alteration that occurs in total work environment.							
	i)	Organisational change	ii)	Organisational stress				
	iii)	Organisational conflict	iv)	None of the above				
e)	Wh	ich of the following is not job	relate	ed stress?				
	i)	Role ambiguity	ii)	Work overload				
C	iii)	Work underload	iv)	None of the above				
f)	Hur	Human Resource management is management function.						
	i)	Strategic	ii)	Auxiliary				
	iii)	Supporting	iv)	Ancillary				
g)	Emj	Employees in are mostly treated as an economic man for his services						
are exchanged for wages or salaries.								
	i)	Human resoursce Managemen	t ii)	Personnel Management				
	iii)	Financial Management	iv)	Scientific Management				

11)	Rela	tions, HR effectiveness are all the functions of Human Resources agement.						
	i)	Managerial	ii)	Operational				
	iii)	Financial	iv)	Technical				
i)	i) Handling canteen, medical, transport, legal functions are HR Managers.							
	i)	HRD	ii)	Administrative				
	iii)	Industrial Relation	iv)	Development				
j)	<u></u>	_ is process by which an organ	nizatio	on should move from its current				
	man power position to its desired manpower position.							
	i)	Human Resource Planning	ii)	Human Resource Management				
	iii)	Training	iv)	All the above				
k)		involves a collection of job related information.						
	i)	Job description	ii)	Job analysis				
	iii)	Job designing	iv)	All the above				
1)	l) Employee referral is							
	i)	an internal source of recruitm	ent					
	ii)	ii) an external source of recruitment						
	iii)	Both (i) & (ii)						
	iv)	None of the above						
m)	A ca	ampus placement is the examp	ole of	method of recruitment.				
	i)	Direct	ii)	Indirect				
	iii)	Internet	iv)	Third party				
n)		Under method an imaginary situation is created and trainees are asked to act on it.						
	i)	Lectures	ii)	Case-study				
·X	iii)	Simulation	iv)	Job Instruction				
0)		The methods of training which are adopted for the development of employees away from the field of the job are known as methods.						
	i)	On the job	ii)	Off-the-job				
	iii)	Both (i) & (ii)	iv)	None of above				
p)	The	The following is (are) the benefit(s) of training.						
	i)	Increase productivity	ii)	Reduce accidents				
	iii)	Reduce supervision	iv)	All the above				
54]-2	01	2						

<i>Q</i> 2)	Write	e short notes on (Any four):	[24]
	a)	Methods of Recruitment.	
	b)	Internal sources of Recruitment.	
	c)	Autocratic model	
	d)	Effects of stress.	
	e)	Scope of organisational behaviour.	
	f)	Recent Trends in Training.	
Q3)	Wha	at is cultural diversity? Explain the strategies for managing wo	rkforce
	dive	ersity.	[10]
Q4)	Defi	ne selection? Explain the steps involved in selection process.	[10]
		Cat	
<i>Q</i> 5)		t do you mean by Human Resource Planning? Explain the import	
	HR	planning?	[10]
00	D ("		F4.03
Q6)	Defii	ne "HRM".Explain the objectives of HRM.	[10]
07)	VV /la o	t is "Turining & Daveloument"? For this any form mathed a of off	مام المام
<i>Q</i> /)		t is "Training & Development"? Explain any four methods of off- ning methods.	ine-job [10]
	uam	ing methods.	[IU]
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