## Time: 1 Hour]

Instructions to the candidates:

1) Answer Q1 grQ2 and Q3 or Q4.
2) Answers inone answer books.
3) Figures to the right indicate full marks.
4) Assume suitable data, if necessary.

Q1) a) Díscuss Scientific methodology in Operation Research.
b) A food products company is contemplating the introduction of a revolutionary new product with new packaging or replacing the existing product at much higher price (Si). Itmay even make a moderate change in the composition of the existing product, with a new packaging at a small increase in price (S2), ormay a small change in the composition of the existing product, backing it with the word "New" and a negligible 0 increase in price (S3). The three different possible states of nature or events are high increase in sales (N1), no change in sale (N2) and decrease in sale (N3). The marketing department of the company worked out the payoff's in terms of the yearly net profits for each of the strategies of three events. This is represented in the following table. Which strategy should be concerned executive choose on the basisof
i) Maxi-min criteria ii) Maxi-maxcriteria
iii) Mini-max criteria iv) Laplace criteria

| Strategies | States of nature |  |  |
| :---: | :---: | :---: | :---: |
|  | N 1 | N 2 | N 3 |
| S1 | $7,00,000$ | $3,00,000$ | $1,50,000$ |
| S2 | $5,00,000$ | $4,50,000$ | 0 |
| S3 | $3,00,000$ | $3,00,000$ | $3,00,000$ |

P.T.O.

Q2) a) Discuss different types of Decision making environments.
b) Solve the game whose payoff matrix is given below:

Player B
Player A A2 B2

Q3) a) Six jobs are to be process on three machines. The processing time is as follows, Find the optimal schedule so that the total elapsed time is minimized.

| Job | J1 | J2 | J3 | J4 | J5 | J6 |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: |
| Machine M1 [Turning] | 10 | 3 | 5 | 4 | 2 | 1 |
| Machine M2 [Threading | 2 | a | 4 | 6 | 3 | 1 |
| Machine M3 [Knurling] | 80 | 6 | 7 | 9 | 7 | 7 |

b) Explain Kendall's notation Lor representing queuing models?

Q4) a) A repair shop attended by a single mechanic has an average offour customers an hour who bring small appliances for repair. The mechanic Inspeets them fordefects and takes six minutes an average. Arrivals are Poisson and service rate has the exponential distribution. You are required to
i) Find the proportion of time during which there is no customer in the shop.
ii) Find the probability of finding at least one customer in the shop.
iii) What is the average number of customers in the system?
iv) Find the average time spent by a customer in the shop including service.
b) A book binder has one printing press, one binding machine and manuscripts of 7 different books. The times required for performing printing and binding operations fór different books are shown below:
\(\left.$$
\begin{array}{|l|c|c|c|c|c|c|c|}\hline \text { Book } & 1 & 2 & 3 & 4 & 5 & 6 & 7 \\
\hline \begin{array}{l}\text { Printing } \\
\text { Press (Hours) }\end{array}
$$ \& 20 \& 90 \& 80 \& 20 \& 120 \& 15 \& 65 <br>
\hline \begin{array}{l}Binding <br>

time (Hours)\end{array} \& 25\end{array}\right) 60\)|  | 75 |
| :--- | :--- |

Decide the optimum sequence of processing book in order to minimize the total time required to bring out all the books.

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