Total No. of Questions : 8]

SEAT No. : [Total No. of Pages : 2

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[5669] 548 T.E. (E & TC) **BUSINESS MANAGEMENT** 2015 Pattern)

Time : 2¹/₂ Hours] Instructions to the condidates: [Max. Marks : 70

- 1) Answer Q.1 or Q.2, Q.3 or Q.4, Q.5 or Q.6 and Q.7 or Q.8.
- Neat diagrams must be drawn wherever necessary. 2)
- Figures to the right side indicate full marks. 3)
- Assume Suitable data if necessary. **4**)

Summarize on Elton Mayo theory of behavioural approach [6] *Q1*) a)

- Identify and describe quality management assistance tools. **[6]** b)
- Elaborate the concept of cost benefit analysis with standard graphical c) representation and enlist the objectives of it. [8]
- *Q2*) a) Justify- customer service and innovation are vital to the manager's position.
 - Interpret the philosophy of Total Quality Management (TQM) with its b) benefits and limitations. 6
 - A company producing a single product at Rs. 5 each. The marginal cost c) of production is Rs. 3 and fixed cost is Rs. 200 P. A. Calculate (a) P/V ratio (b) Break Even Point (c) The sales to earn a profit of Rs 250 [8]
- Define Human Resource Management and describe deliberate significance **O3**) a) of it. [8]
 - 19e. Describe the human resource planning with neat schematic and list out b) the objectives of it [8]

- Clarify the concept of career development. Judgment on career planning *Q4*) a) and management [8]
 - Enlist the steps in talent acquisition process and justify-recruitment b) strategies are well designed to build the right team. [8]
- Identify and describe the role of an entrepreneur in the economic **Q5**) a) development. [8]
 - State and explain various traits of entrepreneur. b)

OR

- Discuss on "Women Entrepreneur" and describe policies with schemes **Q6**) a) for it in India. [8]
 - Identify and describe the categories of financial needs of a business b) venture with sources of finance. [8]

[8]

- Define segmentation and describe basis of segmentation of consumer **Q7**) a) goods with tree diagram. [10]
 - b) Explain the need of market research and describe the salient features of it.[8]
- State the objectives of pricing and explain the factors influencing pricing **Q8**) a) decision [10]

OR

Enlist the types of branding and enumerate the activities of sales force b) s and the second 248.26. management.