

Total No. of Questions : 8]

SEAT No. :

PD4088

[Total No. of Pages : 2

[6402]-48

**S.E. (Artificial Intelligence & Data Science)
MANAGEMENT INFORMATION SYSTEM
(2019 Pattern) (Semester - IV) (217530)**

Time : 2½ Hours]

[Max. Marks : 70

Instructions to the candidates:

- 1) Attempt Q.1 or Q.2, Q.3 or Q.4, Q.5 or Q.6, Q.7 or Q.8.
- 2) Neat diagrams must be drawn wherever necessary.
- 3) Figures to the right indicate full marks.
- 4) Assume suitable data, if necessary.

Q1) a) What are the problems of managing data resources in a traditional file environment and how are they solved by a database management system?

[8]

b) Why information policy, data administration, and data quality assurance essential for managing the firm's data resources?

[9]

OR

Q2) a) What is IT infrastructure and what are its components? What are the stages and technology drivers of IT infrastructure evolution?

[8]

b) What are the major capabilities of database management systems (DBMS) and why is a relational DBMS so powerful?

[9]

Q3) a) What is CRM? How does study of CRM helps in different business applications.

[8]

b) How do supply chain management systems coordinate planning, production, and logistics with suppliers?

[9]

OR

Q4) a) Discuss importance of project management. How data science help in project management.

[8]

b) What are the unique features of e-commerce, digital markets, and digital goods?

[9]

P.T.O.

Q5) a) Identify attributes of Decision Support System. How data mining is useful in decision support. [9]

b) What is ERP? What are the essential components of EMS? How ERP can contribute in the improvements of an organization? [9]

OR

Q6) a) Explain Concept of Customer Relationship Management (CRM) with suitable examples? [9]

b) Distinguish between MIS and DSS. [9]

Q7) a) Explain Artificial Neural Networks with suitable examples? [9]

b) What is role of MIS in the effective functioning of business organization? [9]

OR

Q8) a) Explain concept of data ware housing. Discuss need of data ware housing in modern business. [9]

b) Explain about Genetic Algorithms. [9]

